



# NEW WATER METERS ARE COMING

Coral Springs Improvement District (CSID) is upgrading its existing water meter system to improve service and modernize infrastructure across the District.

## WHAT THIS MEANS FOR YOU

- Faster alerts if there's a leak or water running nonstop
- More reliable meters with fewer issues
- Customer portal to review your account usage in near real time
- Modern technology designed to serve your home now and in the future
- Replacement of 9,937 meters
- No interruption to your regular billing cycle

## ABOUT THE UPGRADE

The new system uses Advanced Metering Infrastructure (AMI), the current industry standard for water meter technology. It improves how water use is measured and recorded. As part of this upgrade, older meters will be replaced with new solid-state meters. These new meters maintain a high level of accuracy over time, unlike older meters that can lose accuracy due to normal wear.

## IMPORTANT INFORMATION

The new meter does not increase your water usage. It simply measures your usage more accurately to ensure fair and accurate billing.

## WHEN TO EXPECT WORK

Work will begin within the next 30 days and last about one year, with most of the work being completed within the first 7-8 months.

## WHERE WORK WILL OCCUR

Water meter replacements will take place throughout the District service area. More details on scheduling and specific work locations will be shared as they become available.



### PHASE 1

#### PROJECT PLANNING & KICKOFF

Finalize project plan, confirm scope, establish team, and align on goals and success metrics.

MAY - JULY 2026



### PHASE 2

#### INFRASTRUCTURE DEPLOYMENT

Install AMI network infrastructure and communication equipment throughout the District.

JULY - AUGUST 2026



### PHASE 3

#### METER INSTALLATION

Replace and install smart meters across the service area in phases.

AUGUST 2026 - FEBRUARY 2027



### PHASE 4

#### SYSTEM INTEGRATION & TESTING

Integrate AMI system with billing software and perform end-to-end testing and validation.

FEBRUARY - MARCH 2027



### PHASE 5

#### CUSTOMER COMMUNICATION & TRAINING

Educate customers and train staff on new AMI features and benefits.

MARCH - APRIL 2027



### PHASE 6

#### PROJECT CLOSE OUT

Official system close-out, monitor performance, and close out the project successfully.

MAY 2027



**PROJECT GOAL:** Deliver a reliable, accurate, and efficient Advanced Metering Infrastructure (AMI) system that enhances service, improves operational efficiency, and supports the future of our community.



## QUESTIONS?

**Water Meter Project Team**

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**SCAN QR CODE for Project Information**