

Coral Springs Improvement District December 2024 Newsletter



Results are In: CSID Service Lines are Lead Free

Over the past 18 months, you may have noticed district employees working in the meter box in front of your property. The reason for this is in 1986, an amendment to the Safe Drinking Water Act prohibited the use of lead pipes in the United States. Then five years later, in 1991, the Environmental Protection Agency (EPA) introduced the Lead and Copper Rule (LCR) to safeguard public health and minimize exposure to lead in drinking water. Eventually, in 2021, the EPA further strengthened this initiative with the introduction of the Lead and Copper Rule Inventory (LCRI). This regulation requires drinking water systems nationwide to identify and replace lead pipes within 10 years of being found. As a part of the LCRI, water systems were required to submit an initial inventory of their service lines to the state by October 16, 2024.

We are pleased to announce that we have successfully completed our inventory and submitted our report to the Florida Department of Environmental Protection (DEP). Notably, we achieved this milestone using our in-house team, rather than outsourcing this work as many other utilities have done. This approach allowed us to save valuable resources, ultimately benefiting our customers.



After putting in the effort, we are excited to announce that our system does not contain any lead service lines.

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Seasons Greetings





President's Column

Dear Neighbors,

I want to thank all CSID customers who voted for CSID Board Supervisors in the November election; we appreciate your interest in CSID operations. Ben Groenevelt was re-elected to the Board and we welcome new Board members Robert Rafanelli, Travis McEwen and Mike Kraus. Curt Tiefenbrun has left the CSID Board, but his contributions to the safe and efficient operation of our water, sewer and storm management services were quite significant and greatly appreciated by CSID staff and Board. In this quarterly newsletter, we are providing an update on our Windstorm Mitigation Project. As recommended by the Resident Advisory Committee in 2023, we have completed a comprehensive survey of all trees and vegetation in our canal rights of way to determine the health and location of those trees, and the level of risk they may present to the efficient flow of water through our canal system during significant storm activity. We will continue to keep you updated on the next steps in the project.

On another note of interest, Catherine Givens has been appointed City Manager of Coral Springs, replacing the retiring Frank Babinec. CSID staff works closely with Catherine and her team on key canal and stormwater management issues; and we look forward to continuing our positive relationship with Coral Springs city staff to most effectively provide services to our customers.

The CSID staff and Board wish all of our customers a safe and blessed holiday season!

Mark Ritter

Meet Your Board of Supervisors

On November 5, 2024, you, the residents, cast your votes to select the next members of the Board of Supervisors. We are pleased to introduce the new CSID Board of Supervisors, which brings together a blend of both familiar and new faces.

Mark Ritter
President



Ben Groenevelt
Vice-President



Travis McEwen
Secretary



Robert Rafanelli
Assistant Secretary



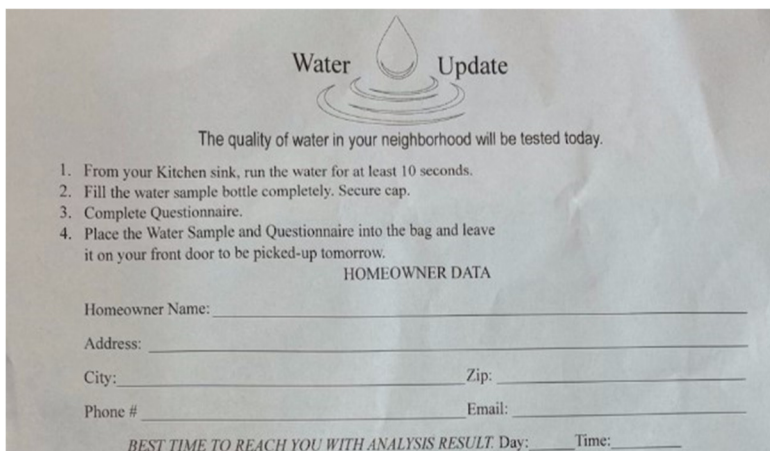
Michael Kraus
Assistant Secretary



CSID Customers Beware!

CSID has been made aware of a sales flyer circulating in the district regarding water quality. Please note that this flyer was not issued or endorsed by CSID.

At CSID, we take pride in providing the highest quality water possible. To learn more, you can view our 2023 Annual Water Quality Report on our website at www.csidfl.org by clicking on "Policies and Reports" under the Open Government tab on the homepage or use the website page shown in our quarterly newsletter which can also be found on Facebook, Twitter, and Instagram.



Water Update

The quality of water in your neighborhood will be tested today.

1. From your Kitchen sink, run the water for at least 10 seconds.
2. Fill the water sample bottle completely. Secure cap.
3. Complete Questionnaire.
4. Place the Water Sample and Questionnaire into the bag and leave it on your front door to be picked-up tomorrow.

HOMEOWNER DATA

Homeowner Name: _____

Address: _____

City: _____ Zip: _____

Phone # _____ Email: _____

BEST TIME TO REACH YOU WITH ANALYSIS RESULT Day: _____ Time: _____

Our Annual Consumer Confidence Report

The latest Coral Springs Improvement District annual water quality report is now available online at https://www.csidfl.org/2023CCR_Report. This report contains important information about the source and quality of your drinking water. In addition, you may find our CCR available on our website, receive a hard copy at our annual open house, or call 954-796-6632 if you would like a paper report delivered to your home.



"CALL CSID FIRST" with Sewer Backup Issues

By using our **"CALL CSID FIRST"** program, it allows us to evaluate the situation and possibly **clear the blockage without the need for you to contact a plumber** and incur an expense. CSID is equipped to remedy the situation, or at the very least, get your drains flowing again. There are times when the obstructions or clogs are the responsibility of CSID. When that happens CSID will correct the issue. Other times, the clog is not within CSID's infrastructure and is the responsibility of the homeowner to fix the issue by possibly calling a plumber. In either case, CSID will come to you and assess the problem and will either correct the issue or provide suggestions for a solution. Emergency after hour plumbing calls can be costly so please **"CALL CSID FIRST!!"**

If you call a plumber to investigate or repair a sewer backup before CSID and are told the obstruction is on CSID's side of the line, CSID cannot reimburse you for the plumber's invoice.

CSID's personnel are available 24 hours a day, 7 days a week. Call 954-753-0380 option #1

Meter Monitoring: What to Do and What Not to Do

Recently, several products have become available through various retail channels that can alert your smartphone to potential leaks in your water system. Some of these devices attach directly to your water meter, but CSID would like to remind you that state laws prohibit any device from being affixed to your water meter.

However, there are alternatives that can be installed on your water pipes beyond the meter, which are the homeowner's responsibility. Since the pipes beyond the meter are typically owned and maintained by the homeowner, these devices are permissible.

It's important to note that these devices must be compatible with your meter and are specifically designed to detect leaks. They are not intended to accurately measure water flow.



CSID Canal Tree Survey Completion: Enhancing Safety through the Windstorm Mitigation Project

The Coral Springs Improvement District (CSID) has now completed a comprehensive tree survey along the 22 miles of canal rights-of-way. This important survey, conducted by an independent arborist, is part of the District's ongoing efforts to ensure the safety and well-being of our community. At the request of the Resident Advisory Committee (RAC), the CSID Board of Supervisors has approved the Tree Inventory Project as a key component of the Windstorm Mitigation Project. The primary goal of this initiative is to assess the sheer volume, health, location and condition of trees (and vegetation) along the canal system, identifying potential hazards that may pose a risk to safe canal management during storms as well as a risk to residents or property.

The tree survey collects critical data on several aspects of the trees, including:

- **Tree Species, and potential for surviving damaging storm activity**
- **Tree Size**
- **Location within the Right-of-Way and proximity to drainage culverts**

Condition of the Tree(s)

Once all the data is compiled, the Board of Supervisors and District management will review the information to develop a proactive plan of action. This plan will guide potential future tree maintenance and or removal efforts, helping to mitigate windstorm damage, reduce risk of canal flooding, and enhance overall safety. For residents who live adjacent to District canals, there is an opportunity to get involved. If you have trees in the CSID Right-of-Way near your property that you would like to see removed, you can request to be added to a list for tree removal. To sign up for removal of specific trees, please contact the project hotline at **954-369-0775**. We anticipate that we will begin contacting residents regarding at-risk trees during the first quarter of 2025. Your participation and cooperation are vital in ensuring the safety of our community and preserving the health of our flood control systems. Stay tuned for regular updates on the progress of this vital project, and thank you for your continued support in making Coral Springs a safer and more resilient place to live. If you have any questions regarding this effort, please feel free to contact the project hotline at **954-369-0775**.

