

# Coral Springs Improvement District

## December 2025 Newsletter

### CSID Field Department Named Water Distribution System of the Year

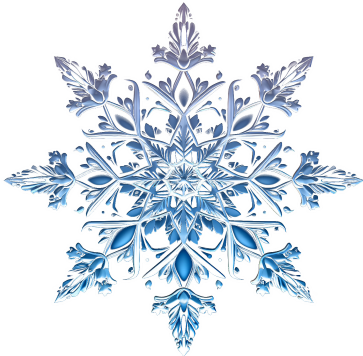
Our Water Distribution Department has been honored with the 2025 Water Distribution System of the Year – Division 2 award by the Florida Section of the American Water Works Association. This achievement reflects the team's dedication to maintaining a reliable and efficient system, supported by a robust GIS database, timely meter replacements, and diligent system upkeep. Their commitment to addressing customer concerns with professionalism and a smile—along with their consistent willingness to go above and beyond—truly embodies the level of service we strive for here at Coral Springs Improvement District. Please join us in congratulating our outstanding team on this well-deserved recognition.



CSID.FL.ORG Grants Call CSID Consumer Report Holiday Tips Toilet Rebates Canals

WHAT'S INSIDE A

*Seasons Greetings & Happy New Year*





## President's Column

I hope that everyone was able to enjoy the Thanksgiving holiday, I know we are all thankful that we've gotten through another hurricane season without a significant storm event. Our Windstorm Mitigation project is now finished and resulted in the removal of approximately 245 trees that were creating a risk of flooding commercial and residential properties at some of our culvert locations in the event of a severe windstorm event; and we thank all affected residents for their patience and cooperation throughout this process.

The Field Department at CSID has had the occasion to work with many residential and commercial property owners to investigate and resolve water line issues. Our Field Department works diligently to repair and upgrade the significant amount of waterline infrastructure in the CSID service territory. Their efforts have been recognized...**the CSID Field Department has been awarded the Best Water Distribution Award by the Florida Section of the American Waterworks Association!** This recognition is a testament to the dedication, hard work, and excellence demonstrated by our Field Department team. Congratulations to the entire Field Department on this well-deserved honor! Your commitment to excellence continues to make us proud.

Here's wishing for a safe and enjoyable holiday season for all!

*Mark Ritter*

## Grant Program Update: Investing in Resilience and Keeping Costs Down

The Coral Springs Improvement District continues to make significant progress through our proactive and forward-thinking grants program. We are proud to share that we now have more than \$11.7 million in active and pending grant-designated projects—all aimed at strengthening our infrastructure, protecting our community, and reducing long-term costs for our customers.

These grants are helping us advance several critical initiatives, including

- **Installing emergency generators at lift stations** to ensure reliable wastewater service during power outages.
- **Hurricane-hardening key buildings and on-site structures** to improve resiliency during major storms.
- **Replacing invasive tree species with native plantings**, improving environmental health and reducing maintenance needs.
- **Upgrading an aging generator at our wastewater treatment plant** to enhance reliability and efficiency.
- **Adding backup power to our water supply wells**, safeguarding access to drinking water in emergencies
- **Hardening our administration building** to protect essential operations during severe weather.

These efforts reflect our commitment to being responsible stewards of district resources. By aggressively pursuing grant funding, we are reducing the financial burden on our customers while making smart, long-term investments in the resilience and sustainability of our community.

We look forward to sharing more progress as these projects move forward and new opportunities arise.





## “CALL CSID FIRST” with Sewer Backup Issues

By using our “CALL CSID FIRST” program, it allows us to evaluate the situation and possibly clear the blockage without the need for you to contact a plumber and incur an expense. CSID is equipped to remedy the situation, or at the very least, get your drains flowing again. There are times when the obstructions or clogs are the responsibility of CSID. When that happens CSID will correct the issue. Other times, the clog is not within CSID’s infrastructure and is the responsibility of the homeowner to fix the issue by possibly calling a plumber. In either case, CSID will come to you and assess the problem and will either correct the issue or provide suggestions for a solution. Emergency after hour plumbing calls can be costly so please **“CALL CSID FIRST!!”**

If you call a plumber to investigate or repair a sewer backup before CSID and are told the obstruction is on CSID’s side of the line, CSID cannot reimburse you for the plumber’s invoice.

CSID’s personnel are available 24 hours a day, 7 days a week. Call 954-753-0380 option #1

## Tips for Conserving Water During the Holidays

Water conservation is important no matter what time of year it is, but during the Holidays water usage tends to increase due to extra house guests and extra cooking. CSID would like to offer you some tips on how to conserve water during the holidays. These tips can give you extra savings, which is always a good thing around this time of year.

1. **Thaw frozen food** ahead of time in the refrigerator instead of speed thawing in a sink full of water.
2. **Check toilets for leaks** as the increase in house guests can cause an extra burden on your plumbing.
3. **Consider installing fixtures and appliances such as high efficiency** toilets and washing machines and low flow shower heads to reduce water usage.
4. **Rinse fruits and vegetables** in a large bowl of water then use the leftover water to water house plants to reduce water usage.

## Our Annual Consumer Confidence Report

The latest Coral Springs Improvement District annual water quality report is now available online at <https://www.csidfl.org/2024CCR>. This report contains important information about the source and quality of your drinking water. In addition, you may find our CCR available on our website, receive a hard copy at our annual open house, or call 954-796-6632 if you would like a paper report delivered to your home.



## Save with Our Toilet Rebate Program: \$99 per Toilet!

We’re excited to remind you of our Toilet Rebate Program, designed to help you save money while being more eco-friendly! If you are planning to install new toilets, you could be eligible for a rebate of **\$99.00 per toilet, up to two toilets per household.**

Upgrading to a more water-efficient toilet not only reduces water waste but also helps you save on your water bill. Modern, low-flow toilets use significantly less water than older models, which can be beneficial for both your wallet and the environment. With the rising importance of water conservation, making this change is a small step toward a sustainable future.

**Visit our website today to get all the information you need about the Toilet Rebate Program.** From the full eligibility criteria to step-by-step instructions on how to apply, everything is just a click away. Don’t miss out on this opportunity to save money and make a positive impact on the environment.

## Spotlight: Canal Bank Restoration and Right-of-Way Recovery

As part of our long-term commitment to maintaining a safe and resilient water management system, the Coral Springs Improvement District continues its ongoing canal restoration program. CSID owns and operates **22 miles of canals**, a vital network that supports flood control, water quality, and local habitats. After more than **55 years**, natural erosion has worn away portions of the canal banks — in some cases pushing the waterline close to, or even onto, private property.

## Why Restoration Is Needed

When canal banks erode, several issues emerge

- **Encroachment onto private property:** Loss of bank structure allows water to creep into yards or common areas, reducing usable land and raising concerns for residents.
- **Reduced access for maintenance:** Our crews must be able to safely traverse both sides of the canal to manage vegetation, remove debris, and ensure proper water flow.
- **Impact on flood control:** Vegetation overgrowth or debris buildup in hard-to-access areas can restrict water movement, especially during heavy rain events.

## How We Restore the Canal Banks

To address erosion, the District hires specialized contractors to install **riprap** — a durable layer of large stones engineered to stabilize the shoreline. This process allows us to **re-establish at least 5 feet of District-owned right-of-way**, ensuring a safe, stable canal bank and enabling our maintenance teams to operate efficiently.



## Recent Project: Site 18

One of our most recent restoration efforts, known as **Site 18**, was completed behind the **210 North University Drive** office building. This project also restored District right-of-way behind:

- The **city-owned preserve** adjacent to the site
- Approximately **21 townhomes** in the Riverside Walk community

By reinforcing these areas, we improved flood control, protected neighboring properties, and ensured the canal remains accessible for ongoing maintenance.

## Looking Forward

Right-of-way recovery and canal stabilization will continue in priority areas throughout the District. These projects not only protect properties but also support cleaner waterways, healthier ecosystems, and a stronger overall flood-control system for the entire community.