



## Spring 2023 Edition Newsletter

Visit our website at  
[www.csidfl.org](http://www.csidfl.org)

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### **!! Join the CSID Toilet or Paver Rebate Program !!**

Please visit our website under the "Customer Service" tab for the application links and instructions on how to reserve these rebates or give our customer service team a call at (954)753-0380 and we can assist you.

**Reserve your rebate  
today !**

CSID is proud to sponsor the only Drug Disposal Program within the city of Coral Springs. When you are ready to dispose of any prescription medications, please contact CSID for a prescription medicine disposal pouch.

CSID is providing disposal pouches to our residents at **No Cost**. Residents should contact CSID to receive their free drug disposal system.

This is one way to help keep our water supply free of harmful chemicals and pharmaceutical drugs. It is more of a problem than you might think.

**Contact CSID for free  
disposal pouch delivery.**

Call our customer  
service at: 954-753-0380 or  
visit our website



## SPRING OPEN HOUSE APRIL 29, 2023



### **Join us for Food and Fun!**

A tradition returns to the Coral Springs Improvement District on Saturday, April 29, 2023. We are excited to host our Spring Open House from 10 a.m. to 2 p.m.

Residents can get a behind-the-scenes tour of our award-winning facility that showcases "Excellence to the Last Drop." CSID staff who work tirelessly to produce the high-quality water you enjoy will show off the equipment and talent that earned us the Florida Department of Environmental Protection's 2022 Plant Operations Excellence Award. In addition to the tours, kids can enjoy fun activities that include a bounce house and water slide, so don't forget to bring their swimsuits. Our team also looks forward to grilling up some tasty food, as we show appreciation for our customers!

Our Open House will be held at 10300 NW 11 Manor, Coral Springs, FL 33071.



## Update on Our Flood Prevention Project

Earlier this year, we provided preliminary information on the Stormwater Resiliency and Safety Project which takes a proactive approach for keeping you and your property safe during a severe weather event. The project will ensure the 22 miles of canals, which CSID owns, remain unobstructed.

In 2017, Hurricane Irma impacted South Florida. Even with a glancing blow, Irma's effects caused numerous trees to fall into CSID canals and block the water's natural path. Since 2017, the South Florida Water Management District (SFWMD) has initiated an effort to develop a new regulatory rule that will require local canal operators, like CSID, to take proactive measures to reduce the amount of litter, vegetation, and debris that enters canals.

At this time, there is no start date for the project that will unquestionably keep our canals unobstructed and, in turn, prevent flooding. Many residents have provided comments and suggestions. CSID's Board of Supervisors looks forward to listening to the public during a meeting scheduled for April 17, 2023, at 4:15 p.m. at J.P. Taravella High School auditorium, which is located at 10600 Riverside Drive, Coral Springs, FL 33071.

We value your input, and the project hotline has been a method used by many residents to seek more information about the process whereby trees will be removed from CSID's right of way to prevent obstruction of the canal system.



## Coral Springs Improvement District Receives FDEP 2022 Plant Operations Excellence Award

The Coral Springs Improvement District (CSID) is outdoing dozens of utilities departments that provide drinking water services across eight counties, according to the Florida Department of Environmental Protection (FDEP). FDEP recognizing CSID with the prestigious 2022 Plant Operations Excellence Award.



Each year, FDEP's Southeast District, which covers Monroe to Indian River County and represents approximately one-third of Florida's total population, recognizes a facility that demonstrates a special commitment to excellent water quality while exceeding expectations in its operation, maintenance, innovation, waste reduction, recycling, and compliance.

CSID has been honored with the 2022 Plant Operations Excellence Award for its drinking water treatment plant in the category of medium community water systems that serve 3,300 to 50,000 people in FDEP's Southeast District.



## Letter From The President—Board of Supervisors

I want to update everyone with some important news. CSID has received the Florida Department of Environmental Protection's "2022 Plant Operations Excellence Award." Congratulations to all our employees who work so hard and deserve the recognition that they received. CSID was just notified that we have received a \$1.9 million grant from the Florida Department of Emergency Management to harden our facilities so that CSID will be able to continue to provide you with our award-winning services even after a hurricane.

Our team has continued to work diligently to save our residents money. So far, we have secured close to \$3 million in grant money, that otherwise would have had to come out of our revenues and would have caused an increase in rates. We still have the lowest water and sewer rates in the city and the lowest assessments for our stormwater and flood control services.

It is also apparent that there has been a lot of misinformation about our planned flood prevention program. Here is an update: no contract has been signed, and we have never intended to remove trees from your private property. How much of the canal banks need to be cleared is still being discussed. We are consulting an arborist to determine if there are any types of vegetation that can remain near the canals.

We are going to set up a committee of residents to give the Board suggestions on how to best prevent flooding of the district during and after a storm event.

We are having a public meeting on April 17 starting at 4:15 p.m. at J.P. Taravella High School auditorium, located at 10600 Riverside Drive, Coral Springs, FL 33071, with public comment after the business portion is completed. We anticipate public comment will begin at approximately 5:15 p.m. An email has been sent to all residents with further details.

I also invite everyone to our Open House on Saturday, April 29. There will be tours, presentations by each department, as well as a BBQ and bounce house for the kids. The Coral Springs Fire Department and Ft. Lauderdale horseback mounted police will also be there.

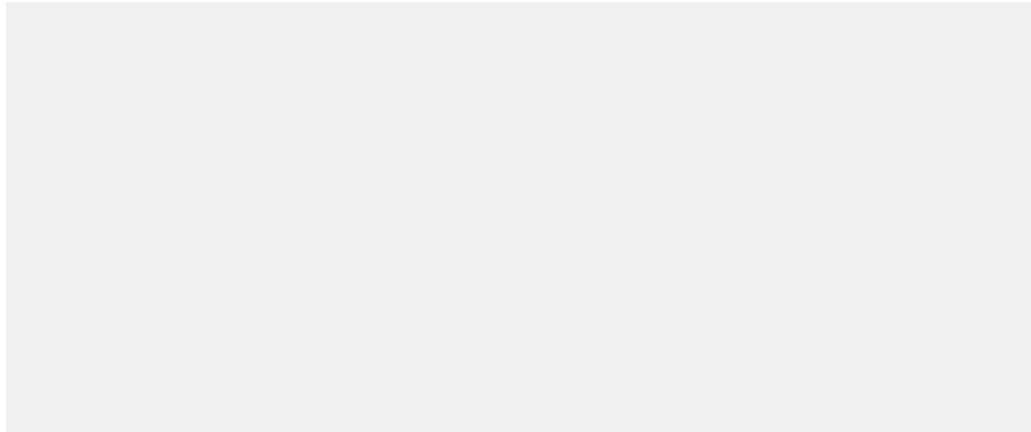
All those who have attended in the past have really enjoyed the event. Come and find out what it takes to have the water delivered to your home and the wastewater removed, as well as keep the water flowing in the canals. The Board is made up of homeowners that live in the district and have the best interests of all residents in our community. We are your neighbors.

Dr. Martin Shank,  
President, Board of Supervisors CSID





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10300 NW 11th Manor  
Coral Springs, FL 33071  
[CSIDFL.org](http://CSIDFL.org)

**Join us! Board meetings are held monthly on the third Monday, visit [www.csidfl.org](http://www.csidfl.org) for more details**